

# Appendix F. Summary of Environmental Complaints and Cumulative Statistics on Exceedances, Notification of Summons, and Prosecution

## Summary of Environmental Complaints

Date of Complaint Received	Details	Analysis / Remedial Actions	Status
18 Feb 2022	A complaint regarding suspected dump truck for garbage disposal that was not properly covered was received on 18 February 2022.	ET requested the relevant contractor to provide information related to the complaint. No item related to the covering of dump trucks was recorded during regular site inspections. During an ad-hoc inspection, some dump trucks were observed not fully covered when leaving the construction site onto RoRo barges in which ET immediately followed up with the contractor. All contractors were reminded to ensure the proper covering of dump trucks for garbage disposal and avoid potential blowing away of materials during the process.	Closed
22 Mar 2022	A complaint regarding alleged dumping of mud at 3RS construction site area was received on 22 March 2022.	ET requested the relevant contractor to provide information related to the complaint. No item related to alleged dumping of mud was recorded during regular site inspections. During an ad-hoc inspection, mud was observed at the concerned area and the contractor rectified the condition promptly. Site condition of the concerned area was observed acceptable during a subsequent ad-hoc inspection. All contractors were reminded to properly dispose mud and spoil from their wheel washing facilities in accordance with the implementation schedule in the Updated EM&A Manual.	Closed
24 Mar 2022	A complaint regarding alleged dumping of mud at 3RS construction site area was received on 24 March 2022.	ET requested the relevant contractor to provide information related to the complaint. No item related to alleged dumping of mud was recorded during regular site inspections. During an ad-hoc inspection, mud was observed at the concerned area and the contractor rectified the condition promptly. Site condition of the concerned area was observed acceptable during a subsequent ad-hoc inspection. All contractors were reminded to properly dispose mud and spoil from their wheel washing facilities in accordance with the implementation schedule in the Updated EM&A Manual.	Closed
25 Apr 2022	A complaint regarding alleged wastewater discharge from 3RS construction site was received on 25 April 2022.	ET requested the relevant contractor to provide information related to the complaint. During regular and ad-hoc site inspections, no improper observation or direct discharge of polluted water into the concerned storm drain was recorded. ET also conducted a site inspection after the deployment of additional sedimentation tank and wastewater treatment facility by the related contractor in which no improper observation was recorded. All contractors were reminded to ensure the integrity of their respective wastewater treatment systems in all of their works areas in	Closed

Date of Complaint Received	Details	Analysis / Remedial Actions	Status
16 May 2022	A complaint regarding dust issue at 3RS construction site was received on 16 May 2022.	accordance with the implementation schedule in the Updated EM&A Manual. ET requested the relevant contractor to provide information related to the complaint. No item related to dust issue was recorded during regular and ad-hoc site inspections. All contractors were reminded to properly implement dust mitigation measures, especially water spraying on stockpiles in accordance with the implementation schedule in the Updated EM&A Manual.	Closed
28 June 2022	A complaint regarding dust issue at 3RS construction site was received on 28 June 2022.	ET requested the relevant contractors to provide information related to the complaint. During regular site inspections, dust was observed when there were vehicle movements on haul roads and was rectified by the relevant contractor. A joint site inspection was conducted subsequently in which no fugitive dust was observed when there were vehicle movements at the concerned haul roads and the roads was wet during the inspection. All contractors were reminded to properly implement dust mitigation measures, especially water spraying at haul roads in accordance the implementation schedule in the Updated EM&A Manual.	Closed
28 June 2022	A complaint regarding dust issue at 3RS construction site was received on 28 June 2022.	ET requested the relevant contractor to provide information related to the complaint. During regular site inspections, dust was observed when there were vehicle movements on haul roads and was rectified by the relevant contractor. A joint site inspection was conducted subsequently in which no fugitive dust was observed when there were vehicle movements at the concerned haul roads and the roads was wet during the inspection. All contractors were reminded to properly implement dust mitigation measures, especially water spraying at haul roads in accordance the implementation schedule in the Updated EM&A Manual.	Closed
30 June 2022	A complaint regarding dust issue at 3RS construction site was received on 30 June 2022.	ET requested the relevant contractors to provide information related to the complaint. During regular site inspections, fugitive dust was observed at haul roads and stockpile areas and were rectified by the relevant contractors. A joint site inspection was conducted in which no fugitive dust was observed when there were vehicle movements at the concerned haul roads and the roads was wet during the inspection. Having said that, at another joint site inspection, fugitive dust was observed at stockpile area and was being rectified by the related contractor. All contractors were reminded to properly implement dust mitigation measures, especially water spraying at haul roads in accordance the implementation schedule in the Updated EM&A Manual.	Closed
3 Oct 2022	A complaint regarding dust issue at Tuen Mun Public Cargo Working Area (TMPCWA) was received on 3 October 2022.	ET requested the relevant contractor to provide information related to the complaint. During regular site inspections and ad-hoc site inspections, wheel washing facility was observed malfunctioning at Western Quay and manual wheel washing with high pressure water jet for vehicles was deployed. The contractor was reminded to repair the wheel washing facility and also to ensure the cleanliness of the deck of RoRo barge. During an off-site inspections at TMPCWA, it was observed the wheels of disembarking vehicles from 3RS RoRo barges were noted washed and the general condition of TMPCWA	Closed

Date of Complaint Received	Details	Analysis / Remedial Actions	Status
16 Nov 2022	A complaint regarding alleged muddy water discharge from 3RS construction site was received on 16 November 2022.	<p>was dusty. Nevertheless, all 3RS contractors were reminded to ensure the wheels and body of their vehicles are washed before leaving their respective site boundaries.</p> <p>ET requested the relevant contractor to provide information related to the complaint. During a regular site inspection, localized muddy water was observed at the concerned location and was rectified by the related contractor afterwards. No observation regarding muddy water discharge was recorded during the subsequent joint site inspections and regular site inspections. All contractors were reminded to properly implement water quality mitigation measures in their works sites in accordance with the implementation schedule in the Updated EM&amp;A Manual.</p>	Closed
19 Dec 2022	A complaint regarding dust nuisance was received on 19 December 2022.	The complaint is under investigation. Findings will be reported in the next Annual EM&A Report.	

## Cumulative Statistics for Valid Exceedances for the Environmental Monitoring

		Total no. recorded in the reporting period	Total no. recorded since the project commenced
1-hr TSP	Action	0	0
	Limit	0	0
Noise	Action	0	0
	Limit	0	0
Waste	Action	1	1
	Limit	0	0
Water	Action	0	0
	Limit	0	0
CWD	Action	0	0
	Limit	0	0

Remark: Exceedances, which are not found project related, are not shown in this table.

## Cumulative Statistics for Non-compliance, Complaints, Notifications of Summons and Prosecution

Reporting Period	Cumulative Statistics			
	Non-compliance	Complaints	Notifications of Summons	Prosecutions
This reporting period	0	11	0	0
From 28 December 2015 to end of the reporting period	0	58	2	2